

COMMITTEE NOTES

Building Oversight Committee Meeting Kansas City Public Library Board of Trustees February 16, 2016

The Board of Trustees of the Kansas City Public Library, pursuant to official notification, met Tuesday, February 16, 2016 at 4:00 p.m. at Central Library's 1st Floor One North Area adjacent to Genevieve Guldner Gallery, 14 West 10th Street, Kansas City, Missouri.

MEMBERS PRESENT: Claudia Oñate Greim (Chair)
Leon Dixon
Olivia Dorsey
MariLou Joyner
Jonathan Kemper (ex officio)

OTHER TRUSTEES PRESENT: Rose Marie Bell
David Mayta

STAFF PRESENT: Crosby Kemper III, Chief Executive
Melissa Carle, Library Systems and Service Program Manager
Kate Christensen, Computer Lab Supervisor
Elysha Cloyd, Plaza Branch Manager
Carrie Coogan, Director of Public Affairs & Community of Readers
Michael Bollinger, Director of Information Technology
Teresa Bolton, Assistant Director / Customer Services Manager
Elizabeth Eddings, Administrative Officer
Jerry Houchins, Operations Manager
Joel Jones, Deputy Director of Library Services
Kristin Nelson, Director of Development
Debbie Siragusa, Deputy Director of Administration / Chief Financial Officer
Kaite Stover, Director of Reader's Services
Karen Weitzel, Director of Human Resources
Heather Zoellner, Executive Assistant / Manager of Executive Services

OTHERS PRESENT: Madeline Walter
Tom Platt

Oñate Greim called the meeting to order at 4:05 p.m.

Dorsey arrived at 4:07 p.m.

Jones and Christensen made a presentation on the services for the One North Technology Center. Jones explained that many Library patrons don't have the basic computer skills needed and our center will help them improve their skills.

Christensen explained that the computers in One North will have Windows operating systems; Google Docs; music, video, CAD, Coding, and Microsoft software; and Google Chrome and Mozilla Firefox for internet access. Additional Library Resources available to patrons include: Lynda.com, Freegal music, Tumble Book Library, Flipster, Hoopla, Kansas City Public Library Newsstand. The Library will utilize Northstar Digital Literacy Assessment, which is a tool used to assess patron computer skills, to provide a roadmap to build skills that need improvement and provide opportunity to earn a digital certificate.

Jones discussed using One North training as a model for staff training at other branches providing a means for more computer services to be offered.

Dorsey inquired how One North would be marketed to the community. Christensen discussed signage in multiple locations throughout the Library. C. Kemper stated we will also market through the Library website, social media, and table tents for marketing at non-library locations as well.

Dorsey asked how many staff would be available to help patrons in One North. Christensen explained that up to two staff with customer service as backup will be available at all times.

J. Kemper asked how we could measure the number of people helped. Christensen described process to document scheduled appointments as means of tracking.

Bell arrived 4:25 p.m.

Siragusa informed of 36 desktop computers, 11 tethered iPads, new furniture items, and many physical changes completed in the One North space. Bell inquired of security for new computer equipment. Siragusa explained the iPads are tethered and we have security staff at the Library. Houchins stated we have cameras in One North as well.

The meeting adjourned at 4:42 p.m.

Claudia Oñate Greim
Building Oversight Committee

Date